

September 4, 2024

CHANGE OF BOOKING ACCEPTANCE WINDOW

Dear Valued Customers,

Please be informed that our Booking Acceptance Window is now revised to **40** calendar days from the estimated time of arrival of the vessel to Singapore.

This change will take immediate effect and kindly ensure this information is forwarded to your internal stakeholders.

Kindly reach us through our Customer Care Agents via our [Live Chat](#)

Thank you.

Yours sincerely,

Ocean Network Express (Singapore) Pte Ltd

As Agent

