

05th December, 2022

Notice of Surcharge Update

Dear Valued Customer,

Thank you for your continued support and for choosing Ocean Network Express (ONE) to cater to your needs.

In order to continuously provide reliable service and best prevention efforts, ONE will implement a surcharge, **Compensation for Breach of Agreement (CBA)**, for all shipments being misstated. The new level will be applicable across all trade lanes and services and will be valid until further notice.

Applicable Charge:

Nature of the Request	Amount of Compensation for Breach of Agreement	
	Non-hazardous Cargo with Special Declaration Requirements	Hazardous Cargo
Voluntary amendment request made by the customer before or after the arrival at the destination due to concealing, omitting or misdeclaring any particulars in the description of goods at the booking stage.	USD 3,000/Unit	USD 15,000/Unit
Amendment forced by ONE who found a misalignment between the declared information during the usual checking stage for concealment, omission or misdeclaration of any particulars in the description of goods.	USD 6,000/Unit	USD 30,000/Unit

Effective Date:

Non-FMC regulated trades

01st January, 2023

FMC regulated trades*, Canada

01st January, 2023

(*United States, American Samoa, Puerto Rico, Guam, Saipan, Hawaii)

Notes:

1. Applicable to non-hazardous cargos with special declaration requirements, including but not limited to goods with special loading requirements, non-hazardous chemicals, and batteries.
2. Shipment shall be declared in accordance with the designated authority's regulations and full cargo compliance.
3. ONE has the right to withhold the goods and refuse any change(s) until the customer pays the Compensation for Breach of Agreement.

We would like to take this opportunity to thank you for supporting ONE and we look forward to continuously serving your global transportation needs. Should you have any questions, please do not hesitate to contact your ONE representative.

Yours faithfully,
Ocean Network Express Pte. Ltd.



For cargo to/from Europe/Mediterranean:

Latest Basic Ocean Freight rates, Bunker Related Charges, THCs (origin or destination), Security Related charges, Peak Season Surcharges (if applicable) can be accessible at our website:

<https://eua.one-line.com/standard-page/europe-fak-ocean-tariff>

https://ecommm.one-line.com/ecom/CUP_HOM_3116.do

<https://eua.one-line.com/standard-page/eua-local-surcharges>

Other charges such as local charges and contingency charges may apply.