

July 14th, 2022

Notice of Surcharge Update

Dear Valued Customer,

Thank you for your continued support and for choosing Ocean Network Express (ONE) to cater to your needs.

In order to continuously provide a reliable service, ONE will implement a **Change of Booking Status Fee (CBS)**. Please be guided that booking cancellation fees will be applied when :-

- 1) Booking is rolled over/reduced by customers 10 or less calendar days prior to vessel ETD Singapore on the date of request.
- 2) For DG/OOG cargo, CBS will be applied regardless of if the application has received approval from the vessel operator.
- 2) The charge will be applied on per TEU basis as described in the table below.

The new level will be applicable **from Singapore** across all trade lanes and services and will be valid till further notice.

Applicable Charge:

Item Description	Inbound Codes	Outbound Codes	Trade	Per	Amount (SGD)
*Change of Booking Status Fee (General/Reefer Cargo)	N.A.	CBS	All	TEU	100
*Change of Booking Status Fee (DG/OOG Cargo)				TEU	120

Effective Date:

Non-FMC regulated trades
FMC regulated trades*, Canada
(*United States, American Samoa, Puerto Rico, Guam, Saipan, Hawaii)

August 5th, 2022
August 5th, 2022

For cargo to/from Europe/Mediterranean:

Latest Basic Ocean Freight rates, Bunker Related Charges, THCs (origin or destination), Security Related charges, Peak Season Surcharges (if applicable) can be accessible at our website:

<https://eua.one-line.com/standard-page/europe-fak-ocean-tariff>
https://ecommm.one-line.com/ecom/CUP_HOM_3116.do
<https://eua.one-line.com/standard-page/eua-local-surcharges>

Other charges such as local charges and contingency charges may apply.

We would like to take this opportunity to thank you for supporting ONE and look forward to continuously serving your global transportation needs.

Should you have any questions, please do not hesitate to contact your ONE representative.

Yours faithfully,
Ocean Network Express Pte. Ltd.



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<https://eua.one-line.com/standard-page/eua-local-surcharges>

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