

April 13, 2022

Notice of Surcharge Update

Dear Valued Customer,

Thank you for your continued support and for choosing Ocean Network Express (ONE) to cater to your needs.

Please kindly be advised that changes have been made to the following ONE surcharge. The new level will be applicable from **Singapore** across all trade lanes and services and will be valid till further notice.

Applicable Charge:

Item Description	Outbound Codes	Trade	Per	Amount (SGD)
BL Surrender Fees	BLS	All	BL	170
*Booking cancellation Fees (General/Reefer Cargo)	CCL	All	TEU	100
*Booking cancellation Fees (DG/OOG Cargo)	CCL	All	TEU	120

Effective Date:

Non-FMC regulated trades

May 4, 2022

FMC regulated trades*, Canada

May 4, 2022

(*United States, American Samoa, Puerto Rico, Guam, Saipan, Hawaii)

We would like to take this opportunity to thank you for supporting ONE and look forward to continuously serving your global transportation needs.

Should you have any questions, please do not hesitate to contact your ONE representative.

Yours faithfully,
Ocean Network Express Pte. Ltd.



For cargo to/from Europe/Mediterranean:

Latest Basic Ocean Freight rates, Bunker Related Charges, THCs (origin or destination), Security Related charges, Peak Season Surcharges (if applicable) can be accessible at our website:

<https://eua.one-line.com/standard-page/europe-fak-ocean-tariff>

https://ecomm.one-line.com/ecom/CUP_HOM_3116.do

<https://eua.one-line.com/standard-page/eua-local-surcharges>

Other charges such as local charges and contingency charges may apply.