

Mar 7, 2022

Notice on update of Booking Cancellation Charge

Dear Valued Customer,

With reference to our latest advisory dated 1 Mar 2022 on the revision to our local charges.

Please be guided that booking cancellation fees will be applied when: -

- 1) Booking is cancelled / rolled over / reduced containers by customers 10 or less calendar days prior to vessel ETD SIN. (Based on Port-net departure schedule on the date of request).
- 2) This will take effect when booking cancellation requests are made from 1 Apr 2022 onwards.

S/N	Charge Items	Remarks	Per	Code	Amount (SGD)
1	Booking Cancellation Fee	General / Reefer Cargo	TEU	CCL	100
		Dangerous / OOG goods	TEU		120

This charge will be applicable across all trade lanes and services and will be valid till further notice.

We would like to take this opportunity to thank you for supporting ONE and we look forward to continuously serving your global transportation needs.

Should you have any questions, please do not hesitate to contact your ONE representative.

Yours faithfully,

Ocean Network Express Pte. Ltd.

