

September 27, 2021

Advisory on Safe Management Measures

Dear Valued Customer,

We would like to inform you that due to the recent tightening measures at workplaces by the government on 24 Sep 2021, ONE SG is taking precaution in keeping our partners and our staff safe hence below are our operational information for your reference that will take effect from 28 Sep 2021 onward: -

1) Counter (BL and Cashier) Operating hours: -

- a) 27 Sep 2021 (Monday) – 8:30am to 5:30 pm
- b) 28 Sep 2021 (Tuesday) onward – 9:30am to 4:00pm (Lunch hour: 12:30pm – 1:30pm)

2) DG placards collection days/hours: -

- a) 27 Sep 2021 (Monday) – 8:30am to 5:30pm
- b) 28 Sep 2021 (Tuesday) onward – Collection on Tuesdays and Fridays only between 9:30am to 4:00pm (Lunch hour: 12:30pm – 1:30pm)

For all other matters, please contact your ONE representative via their respective email addresses or you may reach us via our LiveChat on our website, <https://sg.one-line.com/>.

We would like to take this opportunity to thank you for your business with ONE and look forward to continuously serving your global transportation needs.

Thank you.

Yours sincerely,

Ocean Network Express (Singapore) Pte Ltd

